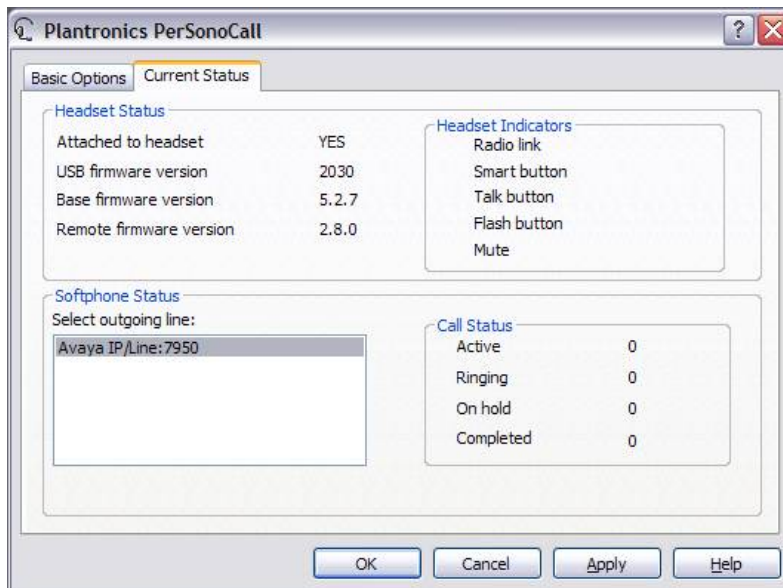


## Using Calisto™ Pro with Avaya® IP Softphone

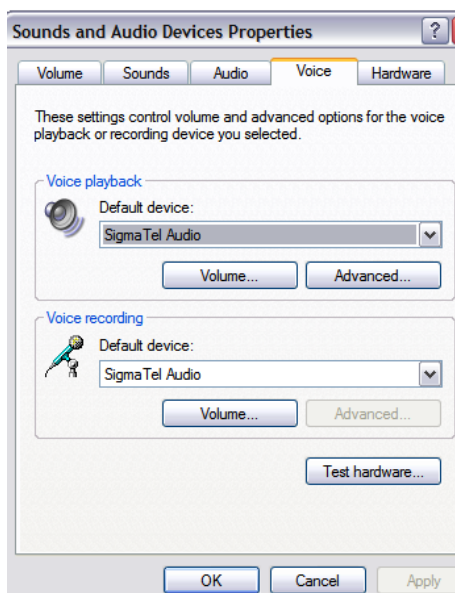
Before using the Plantronics Calisto Pro with the Avaya softphone, please read the Calisto Pro user guide and make sure you have installed the PerSonoCall software from the Calisto Pro CD. Also, please make sure that the Calisto Pro is connected to your PC via the USB port.

Follow the steps below to make sure you have the correct settings to receive calls with the Calisto Pro using the Avaya softphone.

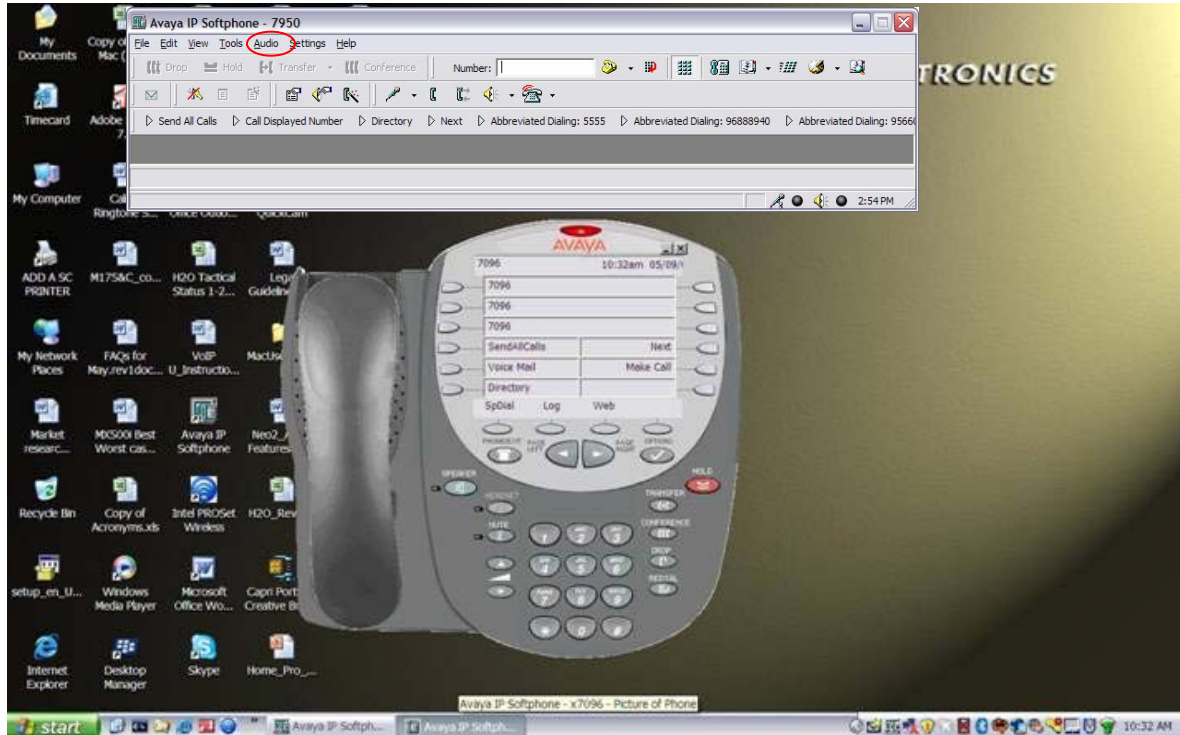
1. Launch Plantronics PerSonoCall
2. Make sure that Avaya IP is selected under “Softphone Status” and then click **Apply** and then **OK**.



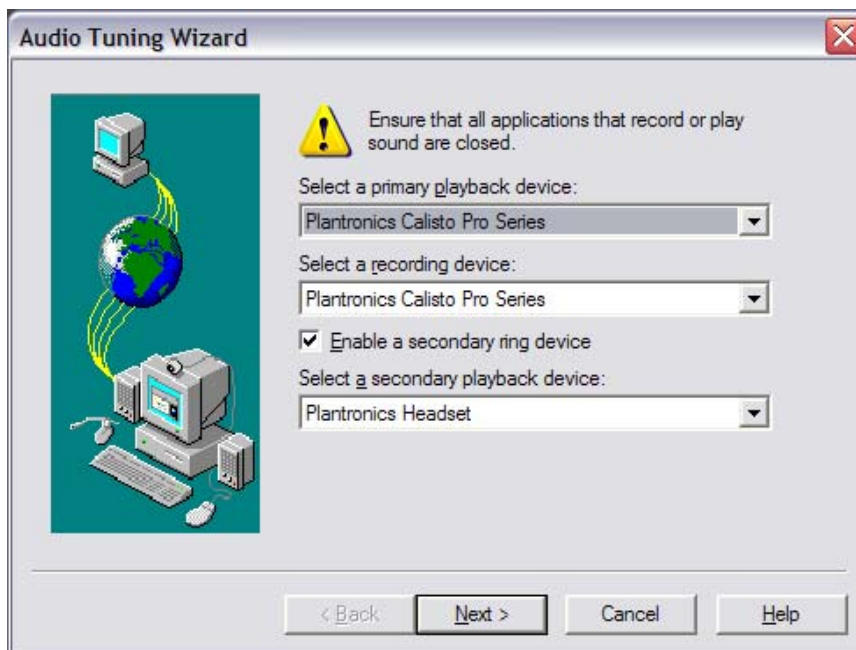
3. Now you will need to adjust your default sound settings. Go into you PC's “Control Panel” and then select “Sounds and Audio Devices”. On the “Voice” tab select your default device (make sure that Calisto Pro is **not** selected) for both “Voice playback” and “Voice recording”. Click **Apply** and then **OK**.



4. Now you are ready to launch the Avaya IP softphone application



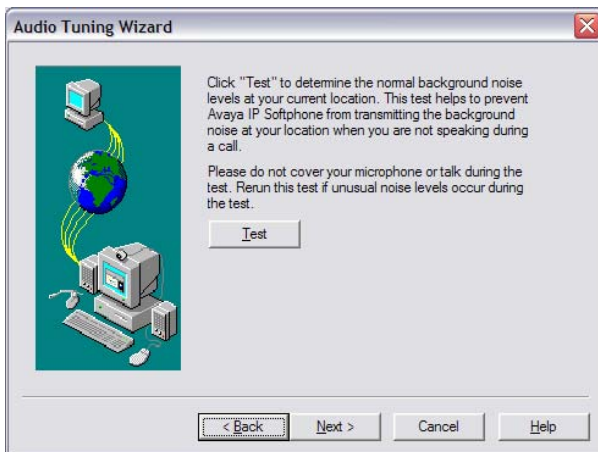
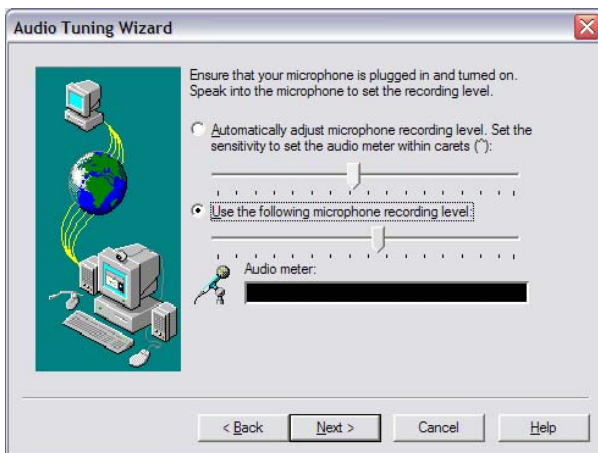
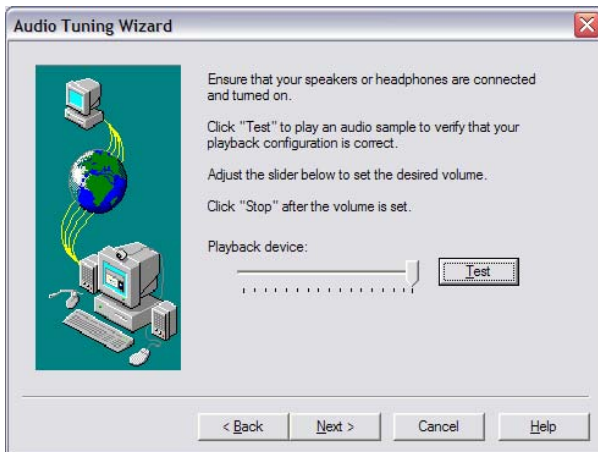
5. Click on the “Audio” menu and select “Audio Tuning Wizard”
6. On the “Audio Tuning Wizard” screen you must set the “Plantronics Calisto Pro Series” as the primary playback, recording and secondary playback device.



7. On the next few pages, follow the instructions provided by Avaya

**Note:** Some steps of the Avaya IP softphone “Audio Tuning Wizard” are not applicable because of how the Calisto Pro interfaces with the softphone (i.e. no outgoing call control functionality from the Calisto Pro headset or handset).

Click **Next** to continue past these three screens:



8. On the final page, click **Finish**
9. Incoming calls through the Avaya IP softphone can now be answered with the Calisto Pro handset or headset (to conduct calls using headset, make sure headset is within 33ft of the Calisto handset).

**Note:** All outgoing call dialing must originate from the Avaya IP softphone screen. Incoming and outgoing calls can be answered or terminated via the Calisto Pro handset or headset.